

## SERVE/Young Africa – Building Capacity to Advance Young Africa 2017-2019 Programme

### Main Quantitative Results Presented as Graphs From Approaches to Youthwork Training

#### Introduction

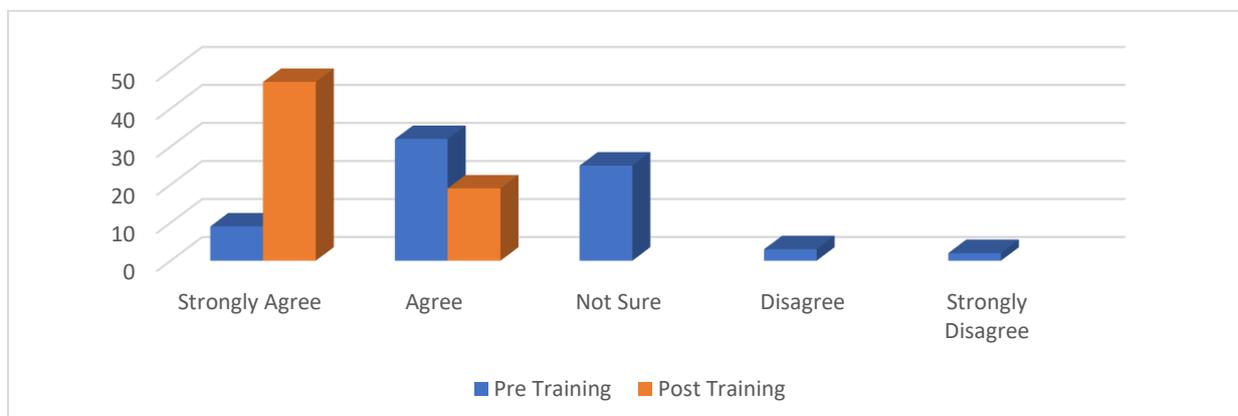
This document presents the main quantitative results of the Approaches to Youthwork Training for Young Africa staff from YA Zimbabwe, Mozambique, Botswana and Namibia. The training took place at centre level in each of the participating countries in late 2018. A total of 73 people participated. The information is taken from the External Evaluation of the Programme (attached to final report) and is presented in graphical format.

The full training content is available in the “Global Youthwork Toolkit” that is attached to the Final Report. Briefly, the content included: (A) Overview of Youthwork; (B) Leadership styles for youthworkers; (C) Skills in youthwork; (D) Programme Planning; and (E) Policies and procedures including safeguarding.

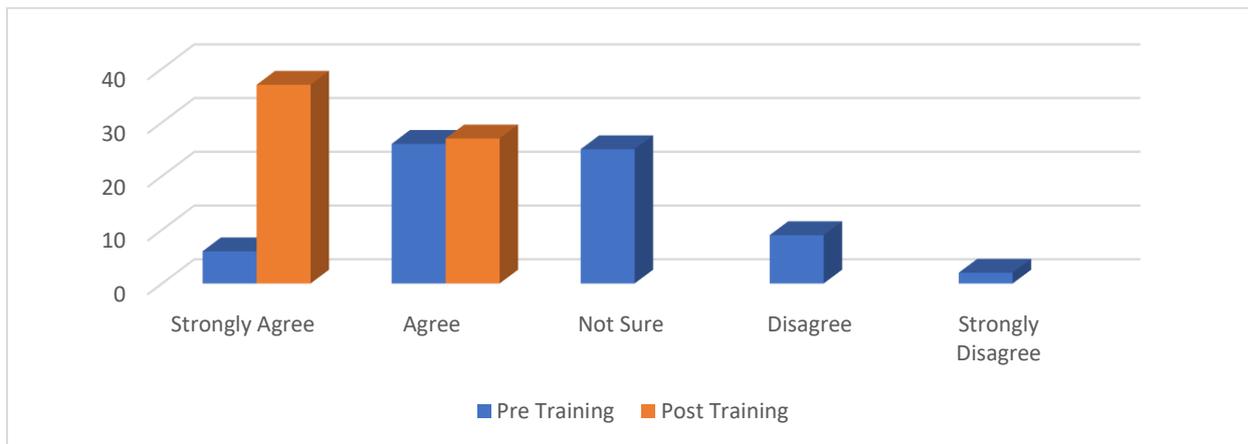
Across all training areas, there is a clear trend within the specific questions, and when combining all responses, towards “Strongly Agree” and “Agree” which are indicators of the training having a positive impact for participants.

#### Approaches to Youthwork

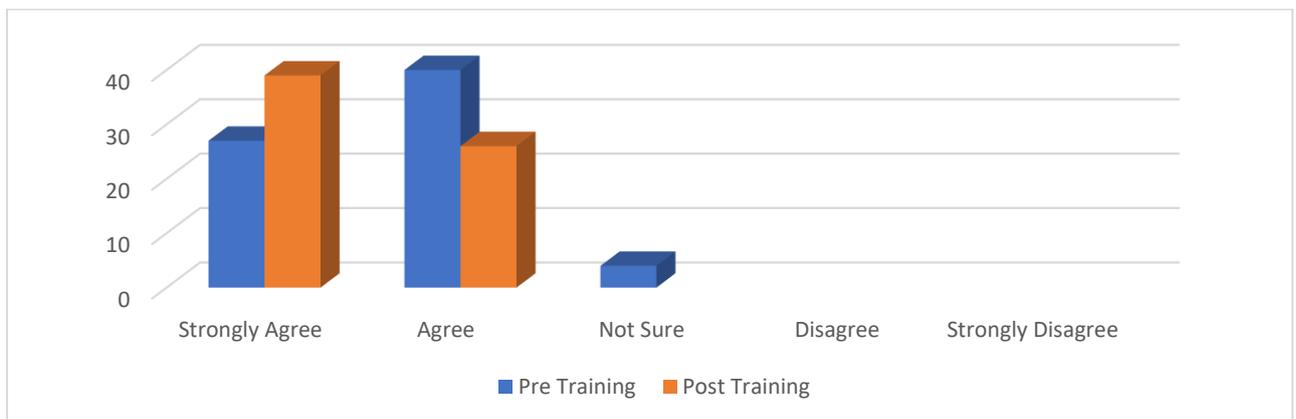
##### 1. *I have an understanding of different approaches to youthwork*



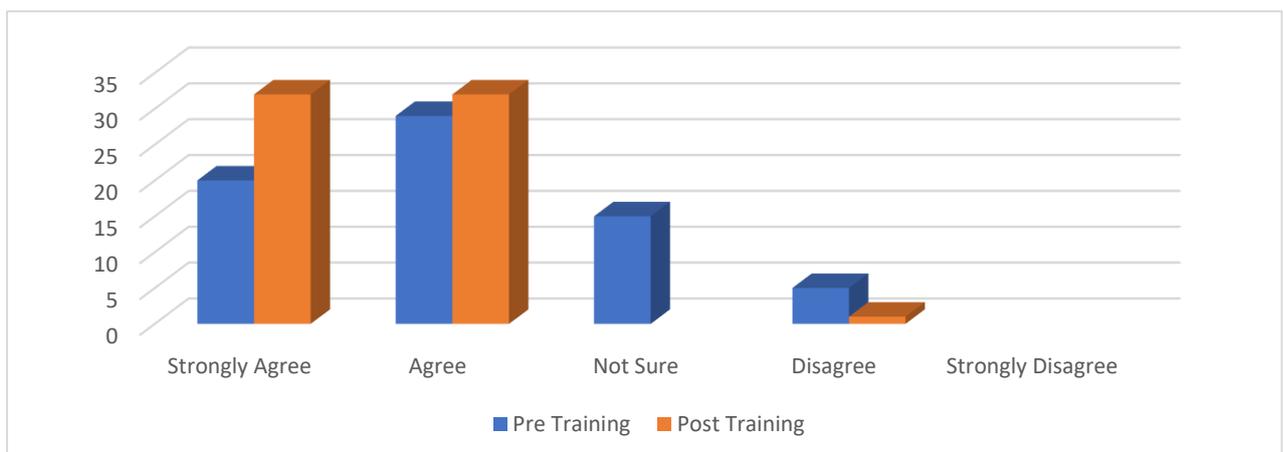
*2. I have an understanding of the principles and values underpinning youthwork*



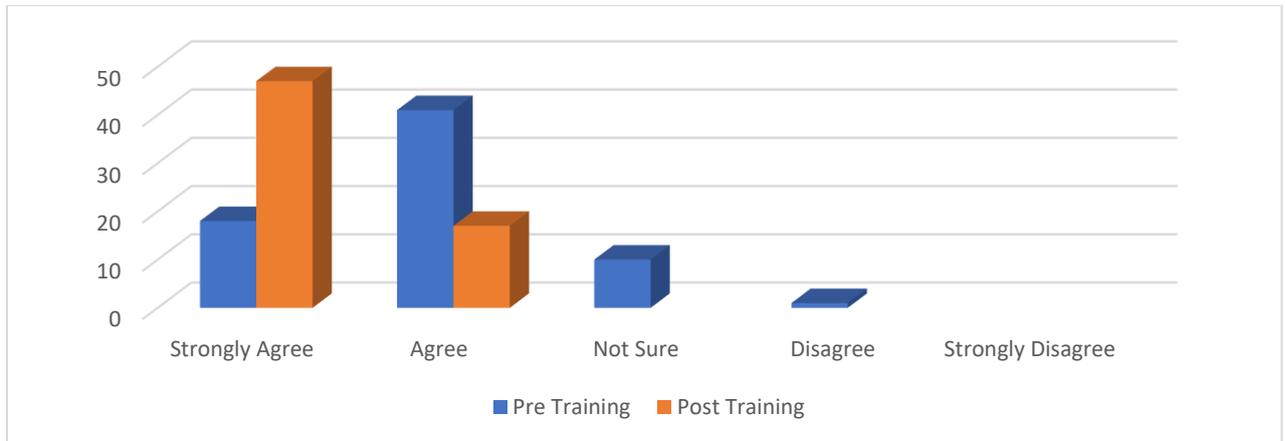
*3. I can demonstrate good listening and communication skills with young people*



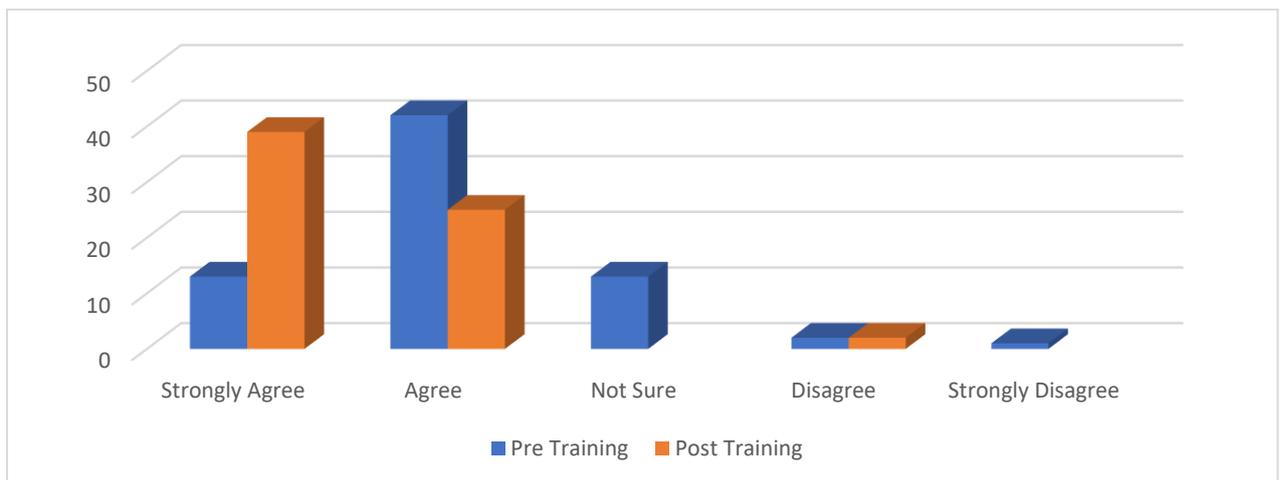
*4. I am confident in my skills to manage challenging behaviour*



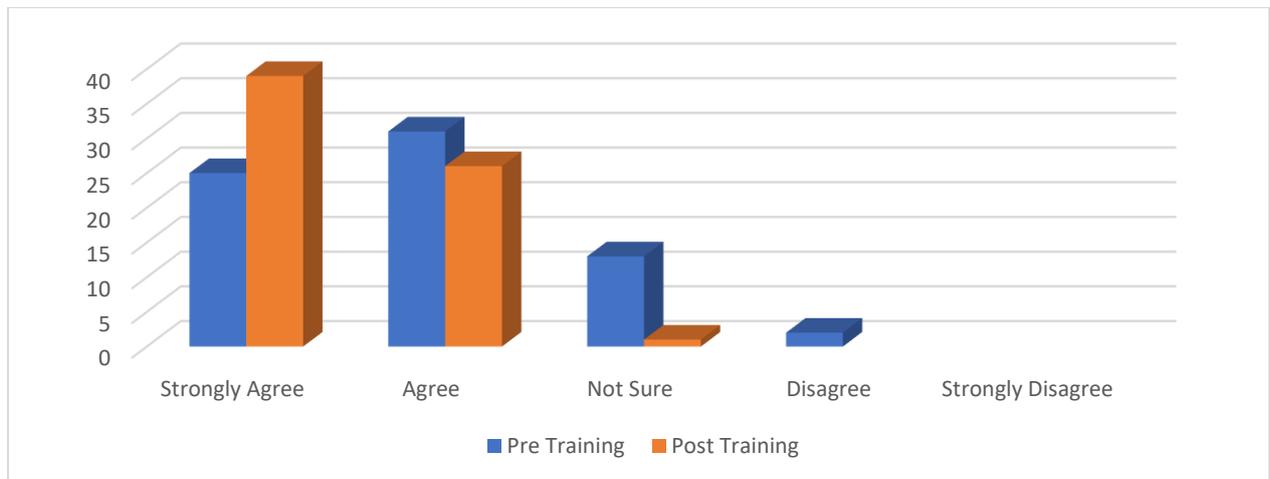
5. *I am confident in my capacity to build and maintain effective and appropriate relationships with young people*



6. *I am confident in my skills to respond to the needs of young people in my local context*



*7. I am confident in my skills to work with young people with limited educational opportunities or those who are marginalised*



*8. Summary of All Responses - %*



**Closing Comments**

The evaluation states that participants “gained a huge amount of learning and understanding from this module” (External Evaluation, pg. 68). The workshops “opened the participants eyes to a whole new way of understanding young people ... and ways of working with young people, particularly those in challenging situation” (External Evaluation, pg. 68).