



# **D-VETYA PROJECT**

# Monitoring & Evaluation System User Manual, Video Training

**Project Deliverable: 7** 

### **Deliverable Description Sheet**

Deliverable: D7 Monitoring & Evaluation System – User Manual, Video Training

Due Date: Month 20 (31<sup>st</sup> August 2024)

Actual Completion Date: 28-08-2024

**Work Package Concerned**: WP 4 – Improvement of the Young Africa Monitoring & Evaluation System

Deliverable Type: R - Report

**Dissemination Level**: The Training Manual is freely available at these links. PU – Public (shared on project websites – <u>https://serve.ie/digital-vet-youngafrica/</u> and <u>https://youngafrica.org/en/project/digital-vocational-education-and-training-for-young-africans/</u>) The Training Videos are referred to in this document are freely available at the Young Africa YouTube Channel -

https://www.youtube.com/playlist?list=PLxa0t5XwsCqy6Cyga9FZ0kkekudxYMIE8

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# **1. BACKGROUND**

The Digital VET for Young Africans (D-VETYA) project will be implemented by SERVE and Young Africa (YA). The project timeframe is January 2023 to December 2024. SERVE is an international development NGO based in Ireland. YA are a federation of independent NGOs and includes YA International Netherlands, YA International Africa Hub Trust (Zimbabwe), YA Zimbabwe, YA Mozambique, YA Zambia and YA Namibia. YA have a dissemination network with 23 organisations across 11 African countries whereby it shares successful models of its work. YA provide holistic and accredited VET to marginalised youth through 6-12 month training courses in 46 disciplines, life skills, entrepreneurship and ICT.

The objectives of the D-VETYA Project are (1) Coordinating implementation of the Project Workplan and achievement of Project Deliverables; (2) YA's eLearning Platform available for 8,150 disadvantaged youth across southern and Eastern Africa; (3) YA's Postgraduate Service Toolbox (PGST) contributes to a substantial increase in the percentage of YA graduates in employment; (4) 4 YA Affiliates and 23 dissemination partners using the PGST across Africa; (5) 2 new YA models (eLearning & PGST) integrated into YA MEL system and 73 YA and dissemination partner staff trained in MEL system leading to improved data driven performance; (6) Evaluate the impact, successes, challenges and lessons learned of the Project; and (7) Increase awareness about Digital VET in Africa amongst 50 policymakers and 3,500 members of the public in Ireland and the Netherlands.

There are five Work Packages – (1) Coordination and Management; (2) Development of the YA eLearning Platform; (3) Development of the YA Postgraduate Service Toolbox (4) Improvement of the YA Monitoring Evaluation and Learning System; (5) Impact and Dissemination. SERVE is the Coordinator, YA International (YA NL and YA Hub) are Beneficiaries, and the four YA Affiliates are Affiliated Entities. YA's dissemination network will also benefit.

## 2. SUMMARY OF MEL SYSTEM

The Young Africa eLearning Platform is available at <a href="https://yaelearning.org/">https://yaelearning.org/</a>. The Monitoring & Evaluation and Learning (MEL) requirements of Young Africa have been integrated into the eLearning Platform, to boost data driven performance across the YA network.

The work has been completed by Spur Technologies in Uganda (<u>https://spurtechnologies.com</u>) who are developing the eLearning Platform. The MEL System is outlined in detail in the report on Deliverable 8 (also available at the project webpages above). In summary, the system is designed to provide Young Africa with highly customisable performance data at (i) system level; (ii) individual Learner Level; and (iii) individual evaluation and feedback related to the training programme.

# **3. REPORT STRUCTURE**

This report is structured as follows:

- Section 4 is the MEL System Manual as developed by Spur Technologies. They are also creating an online training course based on the Platform M & E Manual, that will be used for training current and future MEL officers at YA and dissemination partners on how to access and extract information from the platform. *Personal data (names & email addresses) are redacted*.
- Section 5 provides links to the training videos that are based on the Manual

# 4. MEL SYSTEM MANUAL (as developed by Spur Technologies)

# Young Africa (YA) eLearning Platform Monitoring & Evaluation (M&E) Manual

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#### 

## **INTRODUCTION**

In April 2023, Young Africa (YA) International contracted Spur Technologies Limited to develop an eLearning Platform for their TVET Programs. Spur Technologies has since developed the platform which can be found at: <u>https://yaelearning.org/</u>

The YA Team developed a shared several indicators/questions that they are interested in collecting through the eLearning platform. These included:

#### Part 1

Country
 Centre
 Options: i) YA Student - YA centre attached to

 ii) Non YA student - YA centre or organisation linked to

iii) Non YA student - Not linked to any YA centre or organisation

- 3. Student unique identifier (automatically generated)
- 4. Phone number
- 5. Email address
- 6. Highest level of education
- 7. Enrolled course
- 8. Start date

### Part 2

Pre and post training survey for students taking the Life Skills course (mandatory) B6-B9

Knowledge and Skills					
Question	Variable Type	Respo	onse Option	Answer	
How do you perceive yours	How do you perceive yourself on the following aspects today?				
B6. I am confident about	Select	1.	Totally agree		
my future	One	2.	Somewhat agree		
		3.	Neutral		
		4.	Somewhat Disagree		
		5.	Totally disagree		
How would you rate your kr	nowledge, s	kills an	d confidence levels about the following topic	S	
B7. Ability to set personal	Select	1.	Very High		
goals	One	2.	Average		
		3.	Low		
B8. Ability to speak up on	Select	1.	Very High		
issues that matter to you	One	2.	Average		
as a young person		3.	Low		
B9. Ability to discuss	Select	1.	Very High		
topics such as sex and	One	2.	Average		
relationships		3.	Low		

### Part 3

C5, C7 and C8

Economic Activity				
Question	Variable Type	Response Option	Answer	
C5. At the time of enrolling at Young Africa, were you involved in any form of economic activity that earns you income?	Select One	1. Yes 2. No		

C7. What was/is your average monthly income?	Number	In local currency - Zimbabwe use USD	
C8. Overall, would you say you are/were economically independent at the time of enrolment?	Select One	<ol> <li>Yes</li> <li>No</li> <li>I do not know</li> </ol>	

\*\*\*Part 1 and Part 3 are intended to be collected for all platform users and are collected at the point of registration the first time one is visiting the platform.

\*Part 2 is collected for inside the Life Skills Course for all students who take Life Skills Course.

This document contains instructions and guidelines on how this information is collected through the platform and how it can be retrieved for use by Young Africa.

# **COLLECTING USER INFORMATION**

#### 1. Self-Registration/Registration on YA eLearning Platform

All the critical YA M&E Reporting indicators are collected when a new user is registering on the platform. The information is collected at this point in the platform user's life cycle to ensure that we have the same consistent information about all the users in the platform.

Below are the instruction on how one registers or is registered on the YA eLearning Platform:

When registering on the Young Africa (YA) eLearning platform, you will be required to provide the following personal information:

- Username\*
- Password\* (The password must have at least 8 characters, at least 1 digit(s), at least 1 lower case letter(s), at least 1 upper case letter(s), at least 1 special character(s) such as \*, -, or #).
- First Name\*
- Last Name\*
- City/Town
- Country
- Guardian's First Name\*
- Date of Birth\* (DD/MM/YYYY)
- Gender\* (Response options: Male/Female/Do not wish to disclose/Other)
- If other gender, specify:
- Telephone Number\*

- Role\* (Response options: YA Student YA Center attached to/Non YA Student YA Center or organization linked to/Non YA Student not linked to any center or organization/Teacher/Trainer)
- If you select Non YA Student YA centre or institution linked to, Please tell us institution you are attached to
- Disability\* (Yes/No). If Yes, specify
- Highest level of education: Academic level\*
- Employment status (Response options: Currently Employed by Someone else/Currently Self Employed/Currently Not Employed)\*
- Economic Activity:
  - At the time of enrolling at Young Africa, were you involved in any form of economic activity that earns you income? (Response options: Yes/No)
  - What was/is your average monthly income?
  - Overall, would you say you are/were economically independent at the time of enrollment? (Response options: Yes/No/I don't know)
- Location: Skills Center attached to:
- If other is selected, please specify:
- Source of information about Young Africa\* (If other, specify)

Note carefully: All information marked \*, is a must requirement)

#### **Self-Registration Process**

Step 1: Go to the YA eLearning platform home page (<u>https://yaelearning.org</u>).

Step 2: Click on the "Login/Register" link found in the top right corner of the home page



Step 3: Look for and click on the button that says "Create new account" on the login page.

		Login to your account	
		Username	
		Password	
		Forget Password?	
		Log in	
		Cookies must be enabled in your browser Or	2 hrs
	12 Martin	Is this your first time here?	
Create new account button		For full access to this site, you first need to create an account.	ALC:
	1 1	Select Language: # English	

**Step 4**: Fill out the registration form with your personal information including a username, password, a valid email address and other details as required.

	New account
	Have an account? Login
	Collapse all
Username 🕐	
digit(s), at lea	l must have at least 8 characters, at least 1 ast 1 lower case letter(s), at least 1 upper case ast 1 special character(s) such as *, -, or #
Email address	s ©
Email (again)	Ø

Step 5: After completing filling out the form, click the "Create my new account" button.

**Step 6**: The YA eLearning platform requires email verification. A message will show on your screen that an email has been sent your email address which contains instructions to complete your registration.

contains easy instructions to complete your registration.	
you continue to have difficulty, contact the site administrat	tor.
	Continue

**Step 7**: Check your mailbox for the confirmation message and click on the link provided to confirm your account.

From: Admin User (via eLearning) <<u>noreply@yaelearning.org</u>> Date: Mon, Mar 11, 2024 at 3:09 PM Subject: Digital Vocational Education and Training for Young Africans: account confirmation To: geri kakinda <<u>gerikakinda@gmail.com</u>>

Hi,

A new account has been requested at 'Digital Vocational Education and Training for Young Africans' using your email address.

To confirm your new account, please go to this web address:

ottps://yaelearning.org/login/confirm.php?data=E5kdT8xSllF3G1N/gkakinda

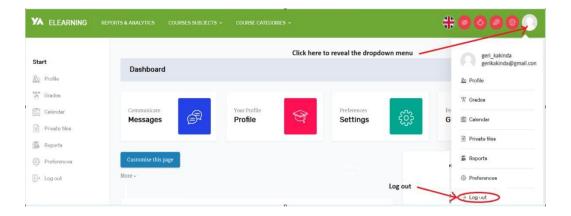
In most mail programs, this should appear as a blue link which you can just click on. If that doesn't work, then cut and paste the address into the address line at the top of your web browser window.

If you need help, please contact the site administrator,

#### Admin User

**Step 8:** Once your new account is confirmed, you are automatically logged into the eLearning platform with the **Dashboard** as your landing page. Feel free to explore some of the features on the dashboard. At this point, you won't enter any courses as you have not yet been enrolled in any course. When done, log out of the platform.

Confirmation link



**Step 9**: To enroll in any of the courses available on the YA eLearning platform, send an email to <u>info@yaelearning.org</u>. Ensure to include your first name, last name and the courses you want to be enrolled in.

**Step 10**: The eLearning platform administrator, will send you an email either requesting for additional information or indicating the courses you have been enrolled in. (This might take some time).

#### 2. Collecting Course Participant Feedback

There are several ways in which we can collect participant in a course can provide feedback on a course that they have taken.

#### I. Course rating:

Below is a description on how to rate a course:

#### Step 1:

Open one of the courses, you are enrolled into on the YA eLearning Platform.

#### Step 2:

At the bottom of each course, we added a "Leave a rating" activity such that course participants can rate their experience using the course. See screenshot below:

☆	☆	☆	☆	☆	
Le	ave	a	rat	ing	

#### Step 3:

When the course participant clicks on it, it opens a dialogue box, where the participant can rate the course using the stars and then also write out a review to leave any comments behind. See the screenshot below:

LEAVE A RATING	×
Rating	
Review (optional)	
	6
	Cancel Save changes
	Completion ~

Once the course participant is done rating the course and adding their comment, they can then click on "Save Changes". See screenshot below:

LEAVE A RATING	
Rating 🔶 🚖 🚖 🚖	
Review (optional) I found this course very useful. I have learned a lot of life lessons that I hope to apply in my own life.	
	li.
Cancel Se	we changes

You can now see how the participant rated the course as it will now be reflected on the course participant's page.

****	5.0	(1)	
Leave a rating			

#### Step 4:

When you click on the rating i.e. the number or the comment in the bracket, you should be able to see the rating you made as it opens up in a dialogue box.

View all reviews	
Review (optional) I found this course very useful. I have learned a lot of life lessons that I hope to apply in my own life.	
	Cancel Save changes

And you can click on "View all reviews" to see how everyone else has rated and reviewed the course.

COURSE REVIEWS	× 1001030
	Edit your rating
5.0	★★★★★ 100% ★★★★☆ 0% ★★★☆ 0% ★★☆☆ 0%
* * * * Course rating	* ☆☆☆☆ 0%
Allan Kakinda ★ ★ ★ ★ 20/08/24, 17:13	
I found this course very useful. I have learned a lot of life lessons that I hope to apply in my own life	Flag
	Close

### II. Surveys/Course Feedback Activity:

The second way to collect feedback or any information needed through designing a survey that can collect information from all course participants at a specific point within the course. A good example of this in the Life Skills Course where we have a pre-training and post training survey.

### Adding the survey activity to the course

Please note that this activity can **ONLY** be performed by someone who is a **Manager** or **Administrator** on the platform.

**Step 1:** Open the course for which you intend to add the survey to. Once the course is open, click on "Turn editing on" button at the top of the course.

			HOME DASHBOARD MORE	, 👬 🕝 🙆 q
		RING - UNIT 11: PREPARE ME/ arses / Courses / Teacher Tr / CATERING	AT DISHES	
	Turn editing on			
	Course Settings Participants Grades Reports	More +		
	Course Content	Course start d	late: 15/06/23 Category: Teacher Training	
	✓ Introduce Yourself		Collapse all	
	Announcements -			
Options	<ul> <li>Introduce Yourself</li> </ul>	EDIT MODE	Mark as done	

**Step 2:** Navigate the course to the place where you would like to place the survey and click "Add an activity or resource".

		номе	DASHBOARD	MORE ~	+ ( *	లో 🤗 વ
			CASILOARD	MORE	8	
	Turn editing off					
	Bulk actions 🖋			_		
	Course Settings Participants Grades Reports More ~					
	Course Content Cour	se start date: 15/06/23 Cate	gory: Teacher Training			
	✓ Introduce Yourself ₽		Collapse all			
	Announcements / -		I			
Г	🕖 Introduce Yourself 🖋 🕳		Mark as done	-		
L	Add an activity or resource					

**Step 3:** A dialogue box will then open up with all the Moodle Activities and Resources that are currently enabled on the platform as shown below. Select the "Feedback" activity from the display.

ADD AN ACTIVITY OR RESOURCE					
Search					
All Activities Resources					
۵		α	0	<b>*</b>	
Assignment	Attendance	Book	Chat	Choice	Course certificate
☆ <b>0</b>	☆ <b>0</b>	습 😶	☆ <b>0</b>	☆ <b>0</b>	☆ 0
a		6			
Custom certificate	Database	Feedback	File	Folder	Forum
û <b>0</b>	☆ ❶	☆ 0	<b>☆ 0</b>	☆ <b>0</b>	☆ <b>0</b>
				ø	•
Glossary	H5P	IMS content package	Interactive Content	Journal	Label collapsed
☆ <b>③</b>	☆ 0	☆ 0	☆ <b>0</b>	☆ <b>0</b>	☆ 0
2	1				
Lesson	Media collection	Page	PDF Annotation	Questionnaire	Quiz
☆ 🛛	☆ 0	☆ <b>0</b>	☆ <b>0</b>	☆ <b>0</b>	☆ 0
		a	2		
SCORM package	Student folder	Survey	Text and media area	URL	Wiki
				~ <b>0</b>	A . 0

**Step 4:** Once you click on the Feedback activity, an activity creation for for you to fill out.

ŝ	Grades	Elementary Catering - Unit 11: Prepare Meat Dishes						
ß	Calendar	Course Settings Participants Grades Reports More -						
1.7(1) 1.7(1)	Private files							
į.	Reports	୶ Adding a new Feedback						
£\$3	Preferences		Expand all					
~~	Switch role to	v General Name O						
₿	Log out	Name						
		Description Edit View Insert Format Tools Table Help						
		か ♂ B Ⅰ 図 D 🖢 🖦 🕫 2 淡 誤 声音 著 📶 114 佳 理 注 注 📾						
		p	words Otiny /					
		□ Display description on course page ⑦						
	Profile	> Availability						
3	Grades							
	Calendar	Question and submission settings						
100	Private files	After submission						
j.	Reports	Common module settings						
	Preferences Profile	> Restrict access						
ŝ	Grades	Completion conditions						
	Calendar	> Tags						
1.01	Private files	~ Competencies						
F.	Reports	Course competencies () No selection						
£63	Preferences	Search 🔻						
~~	Switch role to	Upon activity completion: Complete the competency •						
₿	Log out	<ul> <li>Override existing competency grade when completed.</li> </ul>						
		$\Box$ Send content change notification $\odot$						
		Save and return to course Save and display Cancel						
		O Required						

Be sure to add the Title of the Survey under the **"Name"** section, e.g. Pre-Training Survey and a description of the survey under the **"Description"** section e.g. A survey to assess the participant knowledge of some life skills before they take the course. See examples of completed sections below:

<ul> <li>General</li> </ul>		
Name	Pre- Training Survey	
Description	Edit View Insert Format Tools Table Help 5) 순 B I E D 호 9 19 14 27 27 22 11 등 등 국 제 11. 급 注 ::: ::: ::: ::::::::::::::::::::::	
	A survey to assess the participant knowledge of some life skills before they take the course.	
	p	16 words 🕑 tiny 🖉
	□ Display description on course page ③	

In the section that follows you can edit the settings of the feedback survey to your suiting. Here is an explanation on some of the key settings to consider changing.

Under the:

- Availability you set the dates for which the survey will be available to users.
- Question and submission settings you can record usernames, enable multiple submissions, enable notification of submissions and enable auto numbering of questions.
- After submission you can enable participants to see analysis of the feedback, add a completion message or add a link to the next activity.

Once you are done completing the form, you can Click on "Save and display" to view the Feedback Activity such that you can add the questions.

Save and return to course	Save and display	Cancel	

**Step 5:** Once you save the survey, the Feedback Activity you just created will immediately launch for you add the questions. To add the questions, you will click on "Edit questions"

Pre- Training	Survey				
Feedback Settin	gs Templates	Analysis Resp	onses More ~		
A survey to assess the par	ticipant knowledge of	some life skills before	e they take the course.		
Edit questions	Preview questions	Answer th	e questions		
Overview					
Submitted answers: 0 Questions: 0					

The question creation form will launch in order for you to add the questions.

Pre- Training Sur	vey		
Feedback Settings	Templates Analysis	Responses	More ~
Back Add question	choose	\$	Export questions
Save as new template			

There are three ways of adding a question i.e. add question – for new questions you intend to add, use a template – for questions that you repeatedly use and have saved as a new template and import questions – for a survey you have created in another course that you want to import. These options can be found under the Add question drop down list above.

Additionally, there are several question types that can be added to the survey. See the drop-down list from the choose option screenshot below:



You can go ahead and choose the question type for the question you intend to add to the survey e.g. if we want to add the following question: "C5. At the time of enrolling at Young Africa, were you involved in any form of economic activity that earns you income?" Response options: Yes/No

Feedback Settings Template	s Analysis Responses More -	
Multiple choice		
Question	CS. At the time of enrolling at Young Africa, were you involved in any form of economic activity that earns you income?	
abel		
Multiple choice type	Multiple choice – single answer •	
Adjustment	Vertical •	
lide the "Not selected" option	No a	
Omit empty submits in analysis	No a	
Multiple choice values	Ves No	
	Use one line for each answerf	
Position	19 Save sharges Cancel	

Fill in the question form and Click on "Save changes" in order to add the question to the survey.

Step 6: Once the question have been saved, you can click on the "Edit" button in order to either edit it, set it as required or delete the question.

Back     Add question     Image: Choose	Export questions
C5. At the time of enrolling at Young Africa, were you involved in any form of economic activity that ea • Not selected • Yes • No	rns you income? Edit Edit Edit question Set as required Delete question
Save as new template	

**Step 7:** Repeat this process up to when you have entered all the questions you intend to add the survey and then you will be done with the survey creation process.

### Viewing the survey/Taking the Survey

Once you are done creating the survey, it is ready for students/course participants to now take the survey.

**Step 1:** To take the survey, students would need to log into the course on <u>https://yaelearning.org/</u> with the survey e.g. the Life Skills Course here: <u>https://yaelearning.org/course/view.php?id=40</u>

**Step 2:** The activity will launch automatically sharing the Title and Description of the Survey. See screenshot below. They will need to click on the **"Answer the questions"** button for the survey to launch.



**Step 3:** Once the button above is clicked, the survey will launch for the course participant to complete and then click on the **"Submit your answers"** button for them to be able to submit their responses.

This is a manda	atory survey for all students who are taking the Life Skills Course.	
Mode: Anonymou	us	
How do you perce	eive yourself on the following aspects today?	
	nt about my future ()	
Not selected		
⊖ 1. Very High		
○ 2. Average		
🔾 3. Low		
How would you ra	ate your knowledge, skills and confidence levels about the following topics	
B7. Ability to set [	personal goals ()	
Not selected		
⊃ 1. Very High		
🔾 2. Average		
🔾 3. Low		
	ak up on issues that matter to you as a young person 🛈	
Not selected		
⊖ 1. Very High		
🔾 2. Average		
⊃ 3. Low		
B9. Ability to disc	cuss topics such as sex and relationships ()	
Not selected		
⊃ 1. Very High		
⊃ 2. Average		
🔾 3. Low		
Required		

### Viewing the survey results

FEFDRACK

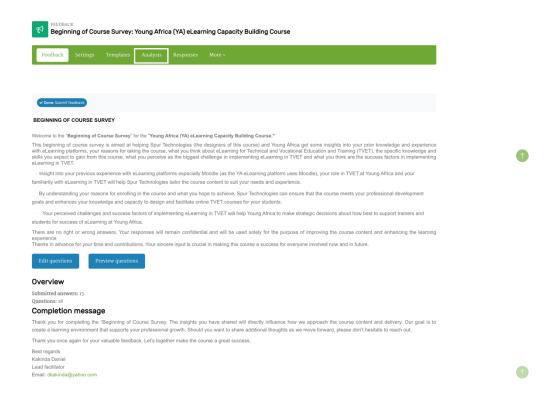
Please note that this activity can **ONLY** be performed by someone who is a **Manager** or **Administrator** on the platform.

**Step 1:** To view the survey results, students would need to log into the course on <a href="https://yaelearning.org/">https://yaelearning.org/</a> with the survey e.g. the YA Online Capacity building Course here: <a href="https://yaelearning.org/course/view.php?id=117">https://yaelearning.org/course/view.php?id=117</a>

Click on the **"Beginning of Course Survey: Young Africa (YA) eLearning Capacity Building Course**"

Cou	irse Content	Course start date: 1/03/24	Category: Teacher Trainin
~	General		Collapse al
8	Announcements -		
۲	Forum Activity: Welcome to eLearning Course - Introduce Yourself 🕳		✓ Done
<b>8</b> 4	Beginning of Course Survey: Young Africa (YA) eLearning Capacity Building Course		✓ Done 、
	Printable Beginning of Course Survey for Young Africa eLearning Capacity Building Course 政		
	About this Young Africa (YA) eLearning Capacity Building Course		To do 💊
۱. ۱	Printable About the Young Africa eLearning Capacity Building Course		

Step 2: When the survey launches ensure to click on "Analysis" tab, to launch the survey results.



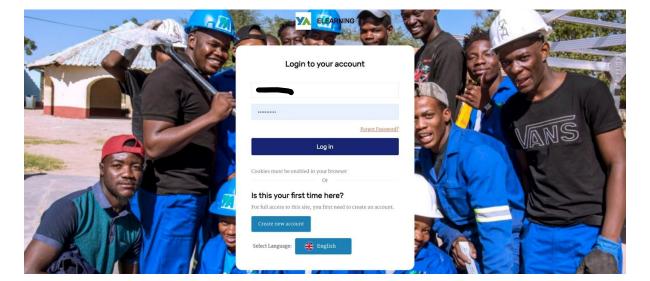
This will launch the results of the survey with all the responses that the participants have shared so far through the survey with an option to "Export to Excel" for further analysis.

Feedback Set	ttings Templates	Analysis	Responses	More	,					
Analysis										
Export to Excel Submitted answers: 1 Questions: 18	5									
1. What is your prima	ry role in Technical and	Vocational Ed	lucation and	Training (T	VET) at Young	g Africa?				
	Course Designer				hesponses					
	Trainer/Instructor									
	Administrator/Manager									
	Other									
Show chart data		0 0.	5 1.	EDIT	MODE		2.5	3.0	3.5	4.0

# **RETRIEVING INFORMATION FROM THE SYSTEM AND REPORTS**

On registration, the platform collects a lot of data on the different indicators that YA management is interested in tracking for each student. Additionally, as the student/course participant enrolls and participates in several courses, the system keeps track of the different activities and tasks that they perform as they use the platform. In this section of the manual, we will learn about how to retrieve this information from the system such that we can generate the different reports that we need to compile for various purposes.

Please note that this activity can **ONLY** be performed by someone who is a **Manager** or **Administrator** on the platform.

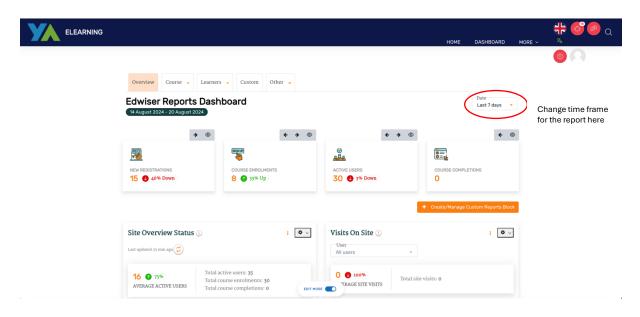


**Step 1:** Log into the YA eLearning Platform through this link: <u>https://yaelearning.org/</u>.

**Step 2:** Once you log in you should be able to view the dashboard showing all the courses you are currently enrolled in as seen in the screenshot below. On the platform menu, click on the "**REPORT AND ANALYTICS**" tab

	REPORTS & ANALYTICS							<b># 6 6</b>
								0
irt	My course	s					My courses / S	ite pages / My courses
Profile								
Grades				_				
Calendar	Communicate Messages		Your Profile Profile	<b>S</b>	Preferences Settings	ર્ટ્સ્ટ્રે	Performance Grades	
Private files	Messages		FIONE		Settings	دينه	Grades	
Reports								
Preferences	1							
Switch role to	More ~							
Log out								
	Search						All ~ So	ort by course name 🗸
	and C	Bec	nical and Vocation Training oming a Chef - Level 3 lished					
	R		irk on a culinary journey toward industry professionals.	s becoming a chef with our comp	rehensive online course. I	Learn essential cooking tech	niques, flavor profiles, and kitc	hen management skills

Step 3: You now be able to see the platform dashboard with several key platform metrics as seen below:



The dashboard currently has 5 tabs with each able to generate different sets of information depending on the need.

- The Overview tab contains a snapshot of key information generated from the platform such as summaries of New User Registrations, New Course Enrolments, Active Platform users and Course Completions. These summaries are for a specific timeframe. The default period is the last 7 days but this can be changed to a specific time frame of interest depending on the information interests.
- The Courses tab contains all the information one needs to understand how the courses are performing such as the All-Courses Summary, the Course Activities Summary with details of the different activities and modules in each course, the Course Activity Completion Summary where you can view how activities are

being completed by course and the Course Completion report that shows the completion rates per course.

- The Learners tab contains all information one needs to understand how learners are performing on the platform such as All Learners Summary report, the Learners Course Progress where you can get an overview on each learner on the platform and finally the Learner Course Activities where you get an overview on how a learner is performing on the different activities per course.
- The **Custom tab** where one can create their own report based on their own information needs. In the section that follows provide some guidance on how one can run their own custom report on the platform.
- The Other tab where one can get the Site Overview Status report. This report is also based on a specific time period. The default time frame is the last 7 days, but the user can change to whatever time frame they are interested in and finally the Certificate Stats report for the number of certificates that have been issued to users who have completed their courses. The platform has capability to issue certificates to users.

On the next page are two full page screenshots of the Overview and All Course Summary Reports.

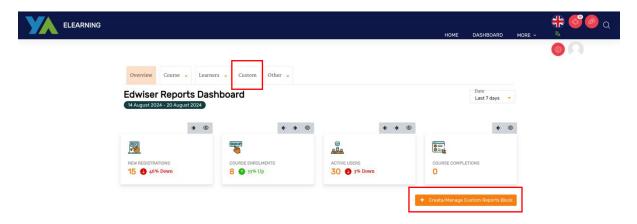


Il Courses Summ	nary								Date East	disets	
lowing Data For: All Tills	a [	in bolie							thow 100		
Dowing 130.65 of 66 exts	ries										
Course Name 🕴		: Excelled : Co	mpleted :	Not Started	In Progress	At Least One Activity Started	Total Activities	Arg. Progress	Avg. Grade	Highest Grade	
Certificate in Automotive electri	Toung Africa Trainers' Training	24	0	1	*	0	*	- 15	0	0	
Certificate in Panel Beating Course Lev	Toung Africa Trainers' Training	19	0		*			- 15	0	0	
True love	Habilidades interpressoals	• •	0	*	*		* •		0	0	
Baking and Cake Making Course	Toung Africa Trainers' Training	2.0	0	3	*	0	0	- 15	0	0	
Basics in African Oral Literature	Teacher Training	19	0	1	۰	0		1%	0	0	
Becoming a Chef - Level 3	Technical and Vocation Training	0 🔍	0	*	*	0	*	*	0	0	
Catering - Unit 12: Prepare Fish Disbes	Teacher Training	9 🔍	0	,	*	0	12 🔍	- 2%	0	0	
Catering - Unit 4: Meal Planning	Teacher Training	11 <b>Q</b>	0	-	*	0	1 4	- 15	0	0	
Cerfiticate in Automobile Electri	Technical and Vocation Training	19	0		1	)	2 9	2.41%	95	95	
CERTICATE IN ELECTRICAL AND	Toung Africa Trainers' Training	19	0		*	0		15	0	0	
Certificate in Automobile Electri	Technical and Vocation Training	0 0	0	•	*	0	0	*	0	0	
Certificate in Baking - Level 3	Technical and Vocation Training	14	0	٠	۰	1	3 🔍	2%	0	0	
CERTIFICATE IN BOOKREEPING	Toung Africa Trainers' Training	19	0	1	*	0		15	0	0	
Certificate in Business	Toung Africa Trainers' Training	19	0	1		0		15	0	0	
Certificate in Computer Studies	Toung Africa Trainers' Training	2.0	0	1		•		- 15	0		
Certificate in Electronics	Technical and Vocation Training	• •	0	*		0			0		
Certificate in Facilities	Technical and Vocation Training	0 0	0	*	*	0			0	0	
Certificate in Fashion Designing and	Technical and Vocation Training	3 9	0	1		1	7 🔍	6.39%	0	0	
Certificate in Hairdressing Course	Toung Africa Trainers' Training	19	0	1	•	0		2%	0	0	
CERTIFICATE IN MENTAL HEALTH	Toung Africa Trainers' Training	19	0	1	•	0		- 15	0	0	
Certificate in Microsoft Office	Soft Skills	• •	0				2 🔍		0		
Cettificate in Solar PV Installation	Technical and Vocation Training	19	0	,				15	0		
Certificate in Welding Course	Young Africa Trainers' Training	2.0	0	3				176	0	0	
Chenai Nyaehira Course	Toung Africa Trainers' Training	14	0		•	0	0	eth.	0	0	
Cutting and Designing Coarse	Toung Africa Trainers' Training	14	0	3		0	0	176	0	0	
Developing an Online Course	Toung Africa Trainers' Training	14	0			0		- 15	0	0	
Effective Communications f	Toung Africa Trainers' Training	24	0	2		0		- 15	0	0	
Elementary Catering - Unit 11: Prepare	Teacher Training		0				5 🔍	1.825	0		
Elementary Catering - Unit 13: Prepare	Teacher Training	14 <b>Q</b>	0	10			16 🔍	1.02%	0	0	
Elementary Gatering - Unit 14:-Calles an	Teacher Training		0		•	0	6 🔍	4%	0	0	
Elementary Catering - Unit s8:-Custome	Teacher Training		0		•	0	6 🔍	arh.	0	0	
Elementary Catering - Unit 3 : Catering	Teacher Training	99	0	,		0	2 4	ark.	0	0	
Elementary Catering - Unit 6: Methods	Teacher Training	= 0,	0			0	10 🧠	- 15	0		
Elementary Catering - Unit 8: Prepare	Teacher Training	12 Q	0	12			1 4	- 15			
Elementary Catering - Unit 9: Prepare	Teacher Training	49	0	4			1.	-	0		
Elementary Catering Course (Portuguese)	Formação Técnica e Professional	5 9	0	4			305 <b>Q</b>	0.38%	10	10	
Elementary Catering Module	Technical and Vocation Training	54 🔍	0	45			x77 🔍	0.58%	15.91	00	
ELEMENTARY NUTRITION AND	Toung Africa Training	19	0	1		0		ark.	0	0	
Entrepreseunhip	Soft Shills	71 🔍	0	45	15	25	12 🔍	12.09%	0	0	
Gift Diamini Course	Toung Africa Trainers' Training	19	0			0	0	15	0	0	
Godknows Chukadenga Course	Young Africa Trainers' Training	19	0					15	0		
Hair Dressing	Technical and Vocation Training	• •	0						0		
Introduction to Basic Metal Fabrication	Young Africa Trainers' Training	19	0	3	•	0		15	0	0	
Introduction to Computers Course	Toung Africa Trainers' Training	3 9	0	3		0		eth	0	0	
Introduction to Monitoring and	Toung Africa Trainers' Training	19	0	1		0		15	0	0	
Kultai Makombwe Coarse	Toung Africa Trainers' Training	19	0			0		15	0	0	
Life Shifts	Soft Shills	20 🔍	0	19	1	1	145 🔍		0	0	
Life skills Education Course	Toung Africa Trainers' Training	19	0	,	۰	0		15	0		
Life Skills Education Course	Toung Africa Trainers' Training	14	0	1	٠	0		15	0	0	
Linnie Marapiwa Course	Toung Africa Trainers' Training	19	0	1	٠	0		2%	0	0	
Matha Nhiwatiwa Course	Toung Africa Trainers' Training	19	0	1	*	0	0	eth	0	0	
Milliam Chilemba Course	Toung Africa Trainers' Training	19	0	1	*	0	0	et.	0	0	
Milton Marepvede Course	Toung Africa Trainers' Training	19	0	1	۰	0	0	0%	0	0	
Nyasha Nengomasha Course	Toung Africa Trainers' Training	19	0	1	•			1%	0		
Para Qualified ECD Teacher Course	Young Africa Trainers' Training	19	0	,	٠			175	0		
Pauline Mumba Course	Young Africa Trainers' Training	14	0	1	•	0		-	0	0	
PLUMBING AND DRAIN LAYING	Toung Africa Trainers' Training	19	0	1	•	0		15	0	0	
Solar PV Installation Course	Toung Africa Trainers' Training	2.0	0	1	۰	0		2%	0	0	
Tambudasi Mbewe Course	Toung Africa Trainers' Training	• •	0	•	•	0	0	•	0	0	
Tondesai Ngwere Course	Toung Africa Trainers' Training	14	0		•	•			0		
Unidade 3: Equipamento-de	Habilidades interpressoals	59	0	4			2.4	11%	0		
Welding Tochniques Module	Technical and Vocation Training	40 <b>Q</b>	0	34	*		12 🔍	1.97%	2.54	10	
Work Readiness for Toung Africans	Toung Africa Trainers' Training	0 🔍	0			0			0	0	
Teong Africa Certificate in	Teacher Training	0 9	0			0			0		
Contrast Inc.											

It is important to note that all these reports can be customized based on what YA information needs.

#### How to Create a Custom Report.

**Step 1:** To create a custom report, click on the "Custom" tab once the platform dashboard is open or Click on the "+ Create/Manage Custom Reports Block" button.



**Step 2:** Now with custom reports tab open, you should be able to see the custom reports that have been created by other users before e.g. All UserData Report generated by Allan Kakinda like in the Screenshot below.

Overview Course 🗸	Learners 🗸	Custom	Other 🗸							
Custom Reports										
Custom Reports List										
by reports										
Title	Auth	or	¢	Date Created	4	Date Modified		÷	Manage	
All UserData Report	-			01-08-2024		-			© 🛙 🛱 🌣	ł
Create/Manage Custon	n Reports Block									
Reports Filter										
Select cohort		Select Course			Select user fiel	lds		Select cou	rse fields	
× All Cohorts		× All course	S		Select		>	Select		>
Reports Preview										
				No Preview	Available					
										Reset

To create a new custom report, you have to use the report filters above i.e. the **Select Cohort** filter, **Select Course** filter, **Select user** fields filter and **Select course** fields filter.

See screenshots of the different filters below.

* All Cohorts       Select user fields       Select course fields         All Cohorts       Certificate in Facilties       Select user fields       Select          Management       User Name       Course Name         Certificate in Automobile       Electroics and Electroics (Level       First Name       Course Enrol Date         3)       Last Name       Course Select user fields       Course Progress	Select cohort	Select Course				
All courses     Select     Select       Certificate in Facilties     User Name     Course Name       Management     User Email     Course Category       Certificate in Automobile     Electroics and Electronics (Level     First Name     Course Enrol Date       3)     Last Name     Course Progress		× All courses				
All Cohorts Reports Preview Certificate in Facilties Management Cerfiticate in Automobile Electrics and Electronics (Level 3) Last Name Course Carlse Carlse Course Carlse	× All Cohorts	All courses	1 - E	Select user fields		
Reports Preview     Management     User Name     Course Category       Cerfiticate in Automobile Electrics and Electronics (Level 3)     First Name     Course Enrol Date	All Cohorts	Cartificate in Excilties			~	
Cerfiticate in Automobile     Electroics and Electronics (Level     First Name     Gourse Enrol Date       3)     Last Name     Course Progress	Reports Preview				- 1	
Electrics and Electronics (Level First Name Course Enrol Date 3) Last Name Course Progress		Cerfiticate in Automobile		User Email		Course Category
				First Name		Course Enrol Date
		3)	ev <sub>ew</sub>	Last Name		Course Progress

**Step 3:** Once you have selected all the information that you want to be displayed in the reports then you can click on the "Create New Report" button.

stom Repor	τs						
ustom Reports L	ist						
Search by reports							
Title	÷ A	uthor	Date Creat	ted 🗘 Date Modif	ied	÷	Manage
All UserData Repo	ort		01-08-20				◎ 2 🕯 🌣
eate/Manage Co eports Filter lect cohort	ustom Reports Bl	<b>DCK</b> Select Course		Select user fields		Select cours	e fields
× All Cohorts		× All course	35	Select	8	Select	
ports Preview	Last Name	Gender	Course Name			0	Course Completion
Ackim	Lungu	(Custom) Male	Entrepreneurshij	,			Status In Progress
Addlight	Mazvimbakupa	Male	Entrepreneurship				In Progress
Ahmed	Ndaula	Male	Unidade 3: Equip	amento de Catering			In Progress
Allan	Kakinda	Male	Catering - Unit 4	: Meal Planning			In Progress
Allan	Kakinda	Male	Cerfiticate in Aut	omobile Electrics and Electronics	Level 3)		In Progress
Allan	Kakinda	Male	Certificate in Fas	hion Designing and Cutting (LEVE	L 3)		In Progress
Allan	Kakinda	Male	Certificate in Sola	ar PV Installation - Level 3			In Progress
Allan	Kakinda	Male	Elementary Cate	ring – Unit 11: Prepare Meat Dishes			In Progress
Allan	Kakinda	Male	Elementary Cate	ing - Unit 13: Prepare Pasta, Farin	aceous and Eg	g Dishes	In Progress
Allan	Kakinda	Male	Elementary Cate	ring - Unit 14: Cakes and Scones			In Progress

**Step 4:** A Save Custom Report dialogue box will open. You can now add the Report Name, Short Name, Enable Download and choose to either add it Reports Dashboard or not. Once you are done entering, click on "Save Changes" to save the report.

SAVE CUSTOM REPORT		
Report Name	0 Q User Course Comp	oletion Status Report
Short Name	0 0 UserCompletion	
Enable Download	0 🔽	
Add to Reports Dashboard	0	

The report should now be visible to all users on the Custom Reports dashboard.

Custom Report	ts List				
Search by reports					
Title	Author	Date Created	Date Modified	¢	Manage
All UserData Report		01-08-2024	-		◎ 12 🛱 🌣
User Course Completion Status Report		21-08-2024	-		◎ थ 🖻 🌣

Step 5: Please make sure you enable Add to Reports Dashboard for the Custom Report to be displayed on the Reports and Analytics Page.

The new report created has been added to Reports dashboard and can now be viewed and downloaded from the **Overview** tab. Go to the Overview tab, and scoll to the bottom of the page in order to see it.

Search in all column				
First Name	🔶 Last Name	Gender (Custom)	Course Name	Course Completion Status
		Male	Entrepreneurship	In Progress
<b></b>		Male	Entrepreneurship	In Progress
	Manala	Male	Unidade 3: Equipamento de Catering	In Progress
	<u>د زینا</u>	Male	Catering - Unit 4: Meal Planning	In Progress
		Male	Cerfiticate in Automobile Electrics and Electronics (Level 3)	In Progress
		Male	Certificate in Fashion Designing and Cutting (LEVEL 3)	In Progress
		Male	Certificate in Solar PV Installation - Level 3	In Progress
		Male	Elementary Catering - Unit 11: Prepare Meat Dishes	In Progress
		Male	Elementary Catering - Unit 13: Prepare Pasta, Farinaceous and Egg Dishes	In Progress
		Male	Elementar EDIT MODE Cakes and Scones	In Progress

To download the report, click on the 3 red buttons (<sup>1</sup>) at the top of the report. You should be able to see the different options by which you can download the report.

Rep	ort i	
	Export to PDF	
	Export to CSV	
_	Export to Excel	
nder ustor	Send over Email	n

You can manage your custom Report created from the Custom Reports List i.e. you can edit, hide and delete the Custom Report using the buttons below:

Custom Report	s List				
Search by reports					
Title	Author	Date Created	Date Modified	÷	Manage
All UserData Report		01-08-2024	-		◎ थे 🛱 🌣
User Course Completion Status Report		21-08-2024	-		◎ थ 🛱 🕈

# **5. VIDEOS OF YOUNG AFRICA MEL SYSTEM**

The following videos are freely available to the public and other TVET training organisations at the Young Africa YouTube channel –

https://www.youtube.com/playlist?list=PLxa0t5XwsCqy6Cyga9FZ0kkekudxYMIE8

The videos are:

- 1. Introduction to YA eLearning Platform M & E Manual (5 minutes 42 seconds)
- 2. Overview of How to Register on the YA eLearning Platform (3 minutes 42 seconds)
- 3. How to Register on the YA eLearning Platform (9 minutes 36 seconds)
- 4. How to Rate a Course on the YA eLearning Platform (3 minutes 39 seconds)
- 5. How to Create and Complete a Feedback Survey in a Course (10 minutes and 3 seconds)
- 6. How to View and Download the Feedback Survey Results (4 minutes and 33 seconds)
- 7. How to Retrieve Information from the YA eLearning Platform using the Dashboard (16 minutes and 52 seconds)